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# Taxonomy & Ontology as Privacy-Enabling Technology

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# **Our Topics Today**

What is privacy and why does it matter?

How can enterprise taxonomies and ontologies support privacy policies and enforcement? What are the pros and cons of each approach?

What best practices should you follow when adapting your taxonomies and ontologies for privacy enforcements?

#### **Privacy Center** Privacy Center home Q Search Privacy Policy (i) Other policies and articles 👸 Settings V Safety

#### **Privacy Center**

Make the privacy choices that are right for you. Learn how to manage and control your privacy on Facebook, Instagram, Messenger, and other Meta Products.

🔿 Meta



Protecting yourself and your information





Control who can see what you share on Meta

Get started

## Privacy tools that put you in control.

When it comes to privacy, we know one size does not fit all. That's why we build controls that are easy to use so you can choose the privacy settings that are right for you.

Linked in Privacy

**Privacy Settings** Privacy FAOs **Regional Info** Privacy Policy

#### Without our members, there is no LinkedIn.

This is the place you come to build professional relationships, explore new opportunities and find success with the help of your LinkedIn communities. To explore your full potential on LinkedIn, we know you need to trust us with your personal data. We are committed to working hard every day to maintain that trust.

# Privacy. That's Apple.

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What is

privacy?



Conditions established in Terms of Service or statements made in user privacy resources

Transparency and user control over data

Customization and management of data collection Personalization

Enterprise safeguarding of user data

Encryption

Consent

Data transformation: deidentification, aggregation, or anonymization Anti-scraping

Retention & deletion

Data understanding

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# Why does privacy matter to organizations?



Privacy

From "Heavy Purchasers" of Pregnancy Tests to the Depression-Prone: We Found 650,000 Ways Advertisers Label You

themarkup.org

MONEYWATCH >

H&R Block and other tax-prep firms shared consumer data with Meta, lawmakers say

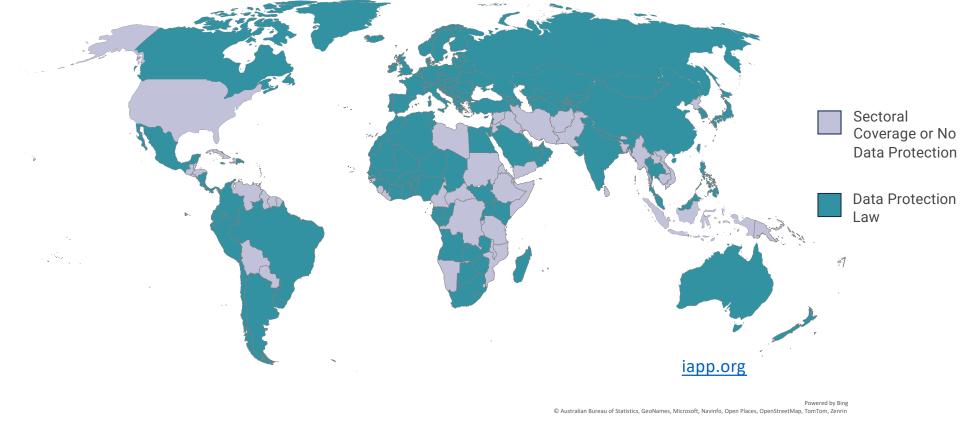
cbsnews.com

Americans and Privacy: Concerned, Confused and Feeling Lack of Control Over Their Personal Information

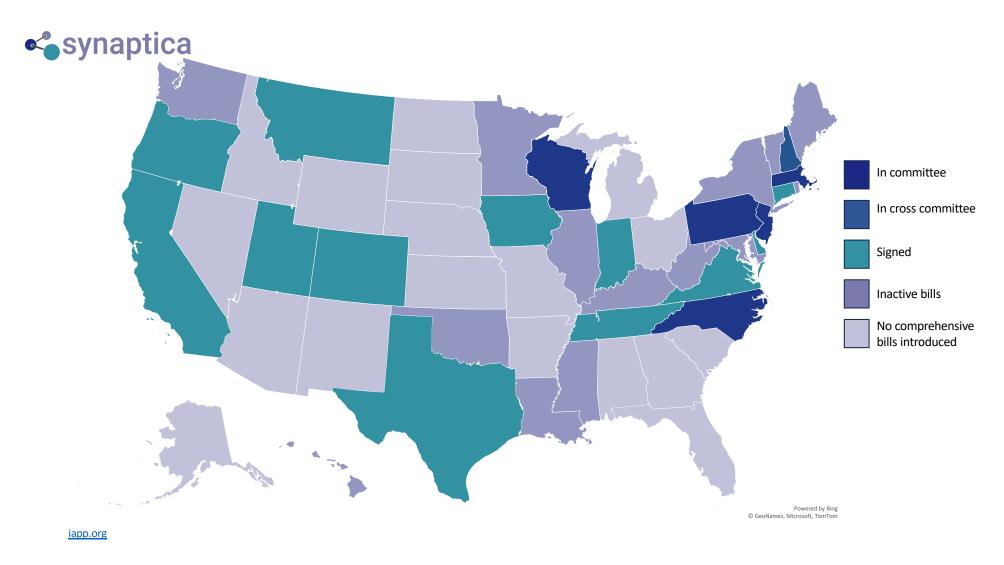
pewresearch.org



# Synaptica Global privacy regulation is expanding

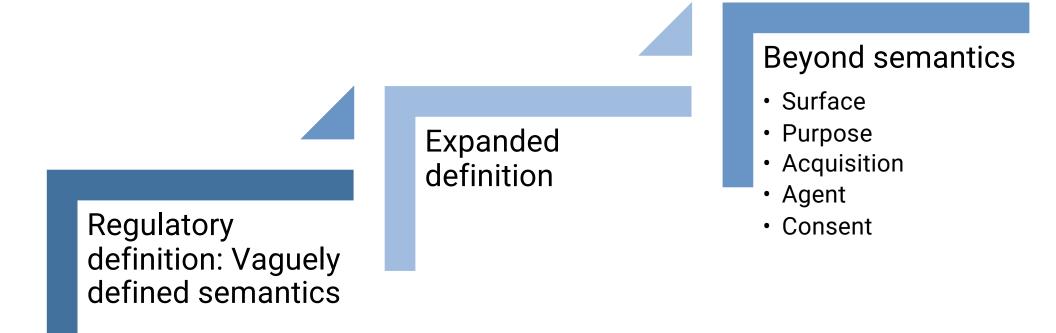








# Synaptica Enforcements and sensitivity are multi-faceted



Regulatory definition: Vaguely defined semantics

### **GDPR: Article 9**

Processing of personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation shall be prohibited.



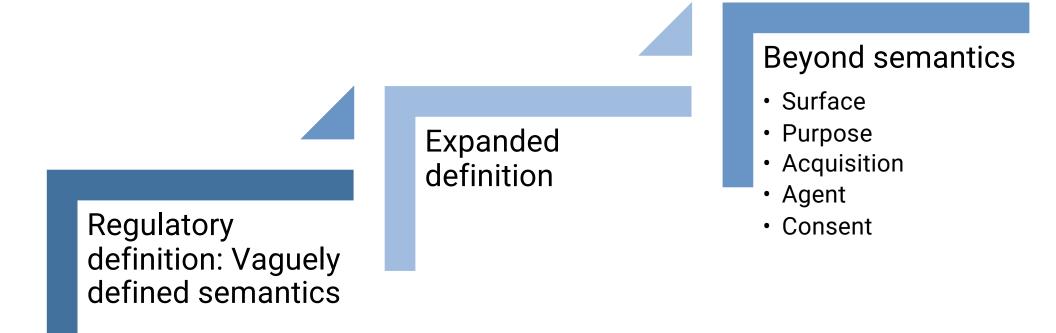
Expanded definition

[Privacy] laws make a fundamental conceptual mistake — they embrace the idea that the **nature** of personal data is a sufficiently useful focal point for the law. But nothing meaningful for regulation can be determined solely by looking at the data itself. Data is what data does. To be effective, privacy law must focus on harm and risk rather than on the nature of personal data. The implications of this point extend far beyond sensitive data provisions. In many elements of privacy laws, protections should be proportionate to the harm and risk involved with the data collection, use, and transfer.

Dr. Daniel Solove, <u>Data Is What Data Does: Regulating Use, Harm, and</u> <u>Risk Instead of Sensitive Data</u> (2023)



# Synaptica Enforcements and sensitivity are multi-faceted



## How can taxonomy and ontology help?

#### Metadata Design

#### Enforcement specific

- Point-in-time accuracy
- Limited change to existing infrastructure and design
- No future-proofing
- Limited knowledge-building

Privacy-Aware <u>T</u>axonomy

- Enforcement agnostic
- Point-in-time accuracy
- Limited change to existing infrastructure
- Moderate evolution of design
- Partial future-proofing
- Knowledge-building
- Risk of bias
- Limited ability to address multiple dimensions of data



- Enforcement agnostic
- Long design timeframes
- Change to fundamental infrastructure and design
- Maximally future proof
- Knowledge-building
- Lesser risk for bias in design
- Can address multiple dimensions of data



## Metadata Design: Policy-Driven Labels



#### **Rapid implementation**

Supported with existing tooling

Point-in-time accuracy

Requires no taxonomy experience

Resource Types Property Templates SK05 test template				
Collections				
Preferred Labels				
preferred label (SKOS) +				
ElderlyDataSubject		en	~	×
Alternative Labels				
alternative label (SKOS) +				
		en	~	×
Properties				
Confidential (Privacy and Policy) +				
Confidential		en	~	×
definition (SKOS) +				
In the United States it is generally considered age 62 or older. However the standard thresho	that a senior citizen is anyone of retirement age, or a person that has reached Id for Medicaid is age 65.	en	~	×
GDPR Protected (Privacy and Policy)	O No 🗶			
hidden label (SKOS) +				
		en	~	×
Policy (Privacy and Policy) +				
Age		en	*	×



#### No future proofing

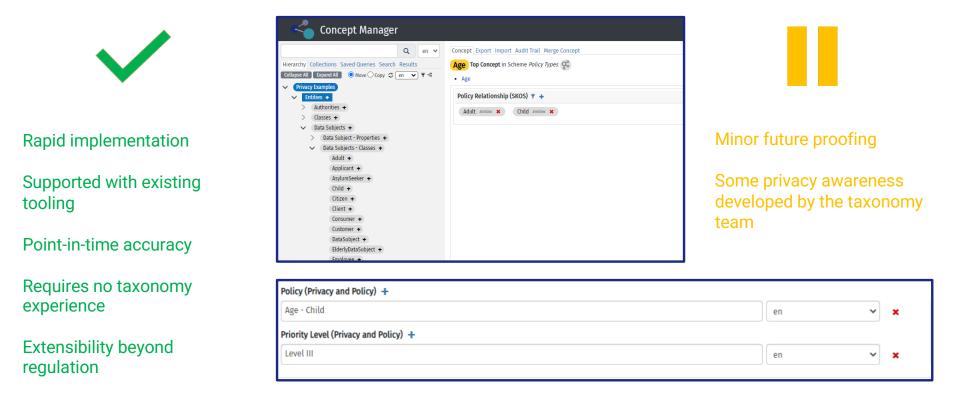
No privacy knowledge developed by the taxonomy team





## Metadata Design: Semantic Labels

Informed by existing and anticipated policies, but driven by data semantics (e.g., "Age" "Gender")





#### <------synaptica **Privacy-Aware Taxonomy Design Concept Manager** Hierarchy Collections Saved Queries Search Results Risk of "othering" bias **Rapid implementation Requires taxonomy** Collapse All 🛛 Expand All 💭 Move 🔾 Copy 🙄 💽 💌 🔻 🤻 expertise V Privacy Examples Entities + Supported with existing Policy Types + More robust future tooling Age + proofing; addresses only Birth Characteristics + $\sim$ certain dimensions of data Point-in-time accuracy Date of Birth + Ethnicity + **Concept Manager** American Indian or Alaskan Native + Privacy knowledge built in Concept Export Import Audit Trail Merge Concept Q en 🗸 Asian + taxonomy team Parenting in Scheme Products 😪 Hierarchy Collections Saved Queries Search Results Black + Collapse All Expand All O Move O Copy 😂 en 🗸 🔻 🕇 Magazines > Parenting Magazines > Parenting Relationships > Caregiver > Parent > Parenting Privacy Exampl Hispanic + Extensibility beyond Entities has broader (SKOS) 🔻 🕂 Multiracial (Non-Hispanic) + Parent Policy Types X Parenting Magazines X regulation Products -Native Hawaiian or Pacific Islander + AARP -Magazines has narrower (SKOS) White + Parenting Magazines + > Place of Birth + Parenting + Parents + Race + Today's Parent + Products +



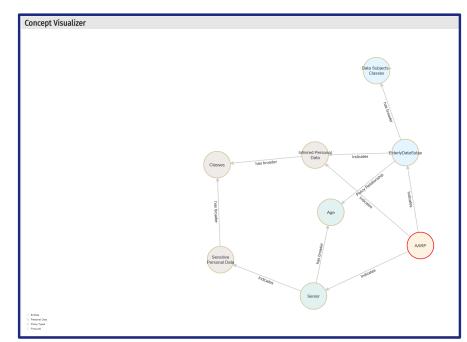
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# Synaptica Data Annotations Ontology



- Rich privacy knowledge in taxonomy team
- Maximally future proof and extensible
- Addresses many dimensions of data for nuanced enforcement
- No "othering" bias due to definition of individuals
- Support for non-privacy uses cases (e.g., content audits)





Evolving point-in-time accuracy during build

Requires ontology expertise



Large-scale effort; long implementation

Requires ontology tooling and new design



## Privacy Taxonomy & Ontology Best Practices

Pursue an enforcement-informed but enforcement agnostic approach	Partner with policy and legal colleagues	Develop privacy awareness on your taxonomy team
Ensure proper tooling: Review, browse, label selection	Define false positive vs. false negative tradeoffs and thresholds	<ul> <li>Product management support:</li> <li>Evangelism</li> <li>Conflict resolution with other non-privacy product goals</li> </ul>

# Thank You

## **Synaptica**



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https://www.synaptica.com/







https://www.linkedin.com/synaptica-llc

https://www.youtube.com/c/Synaptica

